

The AARP Tax-Aide Program is Looking for Volunteers for Essex County

The AARP Tax-Aide program is a free-of-charge tax preparation service focused on helping taxpayers over age 50 with low-to-moderate income. The program is staffed entirely by volunteers who are trained and IRS-certified every year.

Here in Massachusetts, 675 volunteers completed nearly 26,000 returns this past year, saving taxpayers millions of dollars in fees, while recovering millions more in tax refunds. Just in Essex County, 73 volunteers at 22 sites filed 3,149 returns,

These numbers, however, are down substantially from 2019 due to effects of the Covid pandemic. As a result, some sites have been closed, and others need more volunteers to cope with the demand for program services. Hence, Massachusetts Tax-Aide is looking for friendly people to join the team for this upcoming tax season – and enjoy the satisfaction of helping to meet their tax obligations.



In addition to tax counsellors who prepare the actual returns, Tax-Aide also needs volunteers for support positions, such as contacting, greeting and checking in clients, assisting with administrative tasks, or helping volunteers manage computer and internet issues. At some sites, dual language volunteers are especially welcome. All volunteers will receive training and support to learn the necessary skills.

We would love to have you join our volunteer group, for more information on how you can be part of the AARP Tax Aid team contact:

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